

## Awards and Accolades: Financial Year 2020/21

Aitken Spence PLC and its companies strive towards achieving excellence in all our activities, to establish high growth businesses in Sri Lanka and across new frontiers, and to become a globally competitive market leader in the region. In that effort, recognition we receive in our journey is an encouragement and testament to the success of our management approach.

### Recognition Received at Group level

- Aitken Spence PLC was adjudged the first runners-up at the Best Corporate Citizen Sustainability Awards 2020 conducted by the Ceylon Chamber of Commerce. This is;
  - The 15<sup>th</sup> consecutive year that Aitken Spence PLC has been ranked among the Top Ten Best Corporate Citizens of Sri Lanka
  - The 8<sup>th</sup> year to have been ranked among the top three Best Corporate Citizens of Sri Lanka
  - Sector Award winner of the Diversified Holdings sector
  - Triple Bottom Line Award for;
    - Planet (Environmental Sustainability)
    - People (Social Sustainability)
  - Category award for
    - Environmental Integration
    - Environmental Commitment
  - Consistent Commitment award for
    - Environmental Commitment
    - Environmental Integration
    - Environment Beyond the Business
    - Employee Relations
    - Customer Relations
- Aitken Spence was ranked in the Top 3 Best Conglomerate Brands 2020 - Aitken Spence was ranked among the top three best conglomerate brands 2020 compiled in a special edition by LMD.
- Aitken Spence PLC was ranked in the top 10 Most Awarded by LMD – 19 total awards won.
- Aitken Spence PLC was recognised among the top companies in Sri Lanka's first-ever assessment of transparency in corporate reporting by Transparency International Sri Lanka (TISL).
- Aitken Spence PLC was recognised in the Honourable mention category for Most Admired Companies by The International Chamber of Commerce of Sri Lanka (ICCSL), the Chartered Institute of Management Accountants (CIMA) and the Daily FT.
- Aitken Spence PLC was recognised in the top 20 Most Respected Entities in Sri Lanka by LMD.
- Aitken Spence PLC was recognised among the 10 Best Integrated Reports at the CMA Excellence in Integrated Awards 2020.

## Recognition Received at Sector Level

### Tourism Sector

- Aitken Spence Hotels emerged in the top 10 Most Awarded by LMD - 18 total awards won.
- Heritance Hotels and Resorts was recognised at Condé Nast Traveller Readers' Choice Awards Middle East 2020 with Heritance Kandalama, Sri Lanka, and Heritance Aarah, Maldives, stealing the limelight.
- Heritance Aarah, Maldives and Desert Nights Camp, Oman were recognised at the Luxury Lifestyle Awards 2021 for outstanding performance.
- Aitken Spence Travels was awarded the Travelife Certified sustainability award. The Travelife Certified award is a recognition for the company's long-term efforts and leading position regarding sustainability and corporate social responsibility.
- Aitken Spence Travels was one of the first Destination Management Companies that received the 'Safe and Secure' Tourism Certificate of Compliance by the Sri Lanka Tourism Development Authority, through an independent assessment conducted by KPMG Sri Lanka.
- Aitken Spence Hotels in Sri Lanka received the 'Safe and Secure Tourism Certificate for all its properties; namely Heritance Kandalama, Heritance Tea Factory, Heritance Ahungalla, Heritance Negombo, Heritance Ayurveda, Turyaa Kalutara, Amethyst Resort, Earl's Regency, Earl's Regent and Bandarawela Hotel.
- Turyaa Chennai was the first hotel in India to be Bureau Veritas certified for safety & hygiene; Since then, they have also been accredited by FSSAI, SAATHI, PARIKSHAN and more.
- Heritance Aarah was the first resort in the Maldives to be listed as BBC Travel Partner.

### Maritime & Freight Logistics Sector

- Hapag-Lloyd Lanka was recognised as the Best Customer Service Provider for the Europe Sector Awarded the Best Customer Service Provider for the Europe Trade by the Institute of Chartered Shipbrokers (UK) – Sri Lanka Branch.

### Strategic Investments Sector

- Aitken Spence Printing & Packaging was recognised at the 'Sri Lanka Print 2020' organized by the Sri Lanka Association of Printers for quality of products and services.
- Aitken Spence Garments was awarded the Ceylon National Chamber of Industries National Merit Award for 2021 in recognition of achievements in the manufacturing sector.
- Elpitiya Plantations PLC was awarded the Best Integrated Report - Plantations sector at the CMA Excellence in Integrated Reporting Awards 2020.