

Awards and Accolades: Financial Year 2023 – 2024

Aitken Spence PLC and its companies strive towards achieving excellence in all our activities, to establish high growth businesses in Sri Lanka and across new frontiers, and to become a globally competitive market leader in the region. In that effort, recognition we receive in our journey is an encouragement and testament to the success of our management approach.

Recognition received at Group level;

- Aitken Spence PLC was 1st runner up at the Best Corporate Citizen Sustainability Award 2023 organised by the Ceylon Chamber of Commerce. Recognition received at this programme includes the following.
 - Total awards won – 7
 1. Overall 1st Runner Up
 2. Winner – Best Presentation
 3. Top Ten Corporate Citizens award
 4. Winner – Diversified Holdings sector award
 5. Winner – Supplier Relations category award
 6. Planning and Adoption in Resilient Practices award – 2nd Runner Up
 7. Consistent Commitment and Continuous Improvement – Community Relations certificate award
 - Only corporate in Sri Lanka to have been consistently ranked among the Top 10 Corporate Citizen for the 18th consecutive year.
 - Ranked among the top three Best Corporate Citizens of Sri Lanka for 9 years
- Runner-Up in in 'Conglomerates & Diversified' at the Association of Chartered Certified Accountants (ACCA) Sustainability Reporting Awards 2023
- Bronze Award in the Diversified Sector at the TAGS Awards 2023 organised by the Institute of Chartered Accountants of Sri Lanka (CA Sri Lanka)
- Recognised as one of the 'Significant Transparent' companies by Transparency International Sri Lanka
- Top 3 companies for Most Awarded under the Diversified category by LMD
- Recognised among the Top 10 Most Admired Companies of Sri Lanka organised by AICPA & CIMA and ICCSL (International Chamber of Commerce Sri Lanka).

Recognition received by the Tourism Sector;

Hotels

Aitken Spence Hotels was ranked among the top companies in LMD's Most Awarded Hall of Fame, solidifying its position as one of the most distinguished entities in Sri Lanka. Garnering an impressive tally of 52 awards throughout 2023.

Sri Lanka Hotels

- Aitken Spence Hotel Holdings PLC, Winner – Gold - TAGS Awards 2023 - Hospitality Sector organized by TAGS Awards - CA Sri Lanka
- Aitken Spence Hotel Holdings PLC, Runner up - Sustainability Reporting Awards 2023- Leisure & Connected Services Category organized by ACCA
- Heritance Kandalama, Recognition - Top 20 Sustainability Champions 2023 organized by Sri Lanka Tourism Alliance
- Heritance Kandalama, Winner – Gold - Leading Eco - Friendly Resort 2023 organized by South Asian Travel Awards
- Heritance Kandalama, Certification - Accommodation Sustainability 2023 organized by Travelife Gold
- Heritance Kandalama, Review Score of 8.9 - Customer Review Awards 2023 organized by Agoda
- Heritance Kandalama, Winner - Gold Circle Award 2023 organized by Agoda
- Heritance Kandalama, Review Score of 8.8 - Traveller Review Awards 2024 organized by Bookig.com
- Heritance Kandalama, Recognition - Traveller's choice 2023 organized by TripAdvisor
- Heritance Kandalama, Ranked No. 1 - LMD Customer Excellence survey 2023 organized by LMD
- Heritance Tea Factory, Winner – Silver - Leading Designer Hotel/Resort 2023 organized by South Asian Travel Awards
- Heritance Tea Factory, Review Score of 8.7 - Traveller Review Awards 2024 organized by Booking.com
- Heritance Tea Factory, Recognition - Traveller's choice 2023 organized by TripAdvisor
- Heritance Negombo, Winner – Silver - Leading Luxury Hotel/Resort 2023 organized by South Asian Travel Awards
- Heritance Negombo, Review Score of 8.2 - Traveller Review Awards 2024 organized by Booking.com
- Heritance Negombo, Review Score of 8.8 - Customer Review Awards 2023 organized by Agoda
- Heritance Negombo, Recognition - Traveller's choice 2023 organized by TripAdvisor
- Heritance Ahungalla, Review Score of 8.1 - Traveller Review Awards 2024 organized by Booking.com
- Heritance Ahungalla, 1st Place - Three-course Indian menu 2023 organized by The Great Indian Food Festival in Singapore - Indian Chef Association
- Heritance Ayurveda, Winner – Gold - Leading Wellness & Spa Resort 2023 organized by South Asian Travel Awards
- Heritance Ayurveda, Winner - Best Ayurveda Resort in Sri Lanka 2023 organized by 9th FIT Health & Wellness Awards
- Heritance Ayurveda, Review Score of 8.5 - Traveller Review Awards 2024 organized by Booking.com

- Amethyst Resort, Review Score of 8.0 - Traveller Review Awards 2024 organized by Booking.com
- Turyaa Kalutara, Review Score of 8.1 - Traveller Review Awards 2024 organized by Booking.com
- Earls Regency, Review Score of 8.2 - Traveller Review Awards 2024 organized by Booking.com
- Earls Regency, Review Score of 8.3 - Customer Review Awards 2023 organized by Agoda

Maldives Hotels

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- Heritance Aarah, Review Score 9.4-Traveller Review Awards 2024 organized by Booking.com
- Heritance Aarah, Recognition – TripAdvisor Best of the Best 2023 organized by TripAdvisor
- Heritance Aarah, Recognition – Traveller’s Choice 2023 organized by TripAdvisor
- Heritance Aarah, Review Score of 9.4 - Customer Review Award 2023 organized by Agoda
- Heritance Aarah, Winner – Best Beachfront All-Inclusive Resort For Families 2023 organized by Forbes (Best all-inclusive resorts for families in 2023)
- Heritance Aarah, Winner- Editor’s Choice: Best All-Inclusive Resort 2023 organized by Travel Trade Maldives
- Heritance Aarah, Winner – Gold Certification 2023 organized by SHe Travel Club
- Adaaran Select Meedhupparu, Winner - HolidayCheck AWARD for one of the world best-rated hotels 2023 organized by Holiday Check
- Adaaran Select Meedhupparu, Recognition - Travellers choice award winner 2023 organized by Trip Advisor
- Adaaran Select Meedhupparu, Winner - Condé Nast Traveler Readers' Choice Awards 2023 – Resorts organized by Condé Nast Traveler
- Adaaran Select Meedhupparu, Winner – Gold - Best Dive Resort 2023 organized by South Asian Travel Awards
- Adaaran Select Meedhupparu, Winner - Best CSR Resort 2023 organized by Meedhoo Council and the island community
- Adaaran Select Meedhupparu, Recognition - "Fannuveri Award" long time service skilled award to the tourism industry 2023 organized by Meedhoo Council and the island community
- Adaaran Select Meedhupparu, Review Score of 8.6 - Traveller Review Awards 2024 organized by Booking.com
- Adaaran Select Meedhupparu, Winner - Red Star Quality Award 2024 organized by DER Touristik
- Adaaran Prestige Water Villas, Review Score of 9.4 - Traveller Review Awards 2024 organized by Booking.com
- Adaaran Club Rannalhi, Recognition - HolidayCheck AWARD for one of the world best-rated hotels 2023 organized by Holiday Check
- Adaaran Club Rannalhi, Recognition - Travellers choice award winner 2023 organized by TripAdvisor
- Adaaran Club Rannalhi, Review Score 8.5 - Traveller Review Awards 2024 organizes by Booking.com
- Adaaran Club Rannalhi, Review Score of 8.4 - Customer Review Awards 2023 organized by Agoda
- Adaaran Prestige Vadoo, Winner - Best City Hotel 2023 organized by Travel Trade Maldives
- Adaaran Prestige Vadoo, Review Score of 8.6 - Traveller Review Awards 2024 organized by Booking.com
- Adaaran Prestige Vadoo, Review Score of 8.8 - Customer Review Awards 2023 organized by Agoda
- Adaaran Prestige Vadoo, Winner - Adults Only Resorts 2023 organized by Travel Trade Maldives

- Adaaran Select Hudhuranfushi, Review Score of 8.6 - Customer Review Award 2023 organized by Agoda
- Adaaran Select Hudhuranfushi, Winner - Best Surf Resort 2023 organized by Travel Trade Maldives
- Adaaran Select Hudhuranfushi, Review Score of 8.6 - Traveller Review Awards 2024 organized by Bookig.com

Oman Hotels

- Desert Nights Resort, Winner- Best Luxury Desert Resort 2023 organized by Luxury Lifestyle Awards
- Desert Nights Resort, Review Score of 8.8 - Traveller Review Awards 2024 organized by Booking.com
- Desert Nights Resort, Winner with score of 98.6 - Studiosus Quality award 2023 organized by Studiosus Reisen
- Al Falaj, Review Score of 8.1 - Traveller Review Awards 2024 organized by Booking.com

India Hotels

- Turyaa Chennai, Winner – Silver - Leading Meeting and Conference Hotel/Resort 2023 organized by South Asian Travel Awards.
- Turyaa Chennai, Review Score of 8.6 - Customer Review Awards 2023 organized by Agoda
- Turyaa Chennai, Review Score of 8.1 - Traveller Review Awards 2024 organized by Booking.com

Travels

- Winner - 'Leading Travel Agent – Inbound' and 'Leading Cruising Travel Agent', at the South Asian Travel Awards (SATA) 2023.
- Category Winner of the Hospitality and Tourism sector at the CPM Best Management Practices Company Awards (BMPC) 2024.

SIA

- Singapore Airlines Colombo Airport Team crowned a winner at the CEO Service Excellence Awards 2023. For the first time, the Singapore Airlines Colombo Airport Team won the 'Soaring Team' award by the Singapore Airlines HQ.

Recognition received by the Maritime & Freight Logistics Sector;

Freight

- Aitken Spence Cargo (Pvt) Ltd representing Aitken Spence Freight Sector won first place under 'Digitalization Transformation' category at The Chartered Institute of Logistics Sri Lanka (CILT) Awards 2022.
- Aitken Spence Cargo (Pvt) Ltd representing the Freight Sector was awarded as First Runners Up - Freight Forwarding & Other Logistic Service Providers Sector at the Chartered Institute of Logistics and Transport (CILT) Next Generation Quiz Master 2023 Inter-organization Quiz Competition.
- Aitken Spence Cargo (Pvt) Ltd representing the Freight Sector was awarded as Winner - Freight Forwarding & Logistics Service Providers Sector at the Global Commerce Corporate Quiz Governor's Challenge Trophy.

Maritime & Shipping

- Hapag-Lloyd Lanka was recognised Winner of the 'Market Segment' Category at the CILT Awards 2022 organised by The Chartered Institute of Logistics & Transport, Sri Lanka (CILT)
- Hapag-Lloyd Lanka was recognised 2nd Runner up of the 'Continuous Improvement' Category at the CILT Awards 2022 organised by The Chartered Institute of Logistics & Transport, Sri Lanka (CILT)
- Hapag-Lloyd Lanka was recognised the 'Best Customer Service Provider' – Europe Sector at the Institute of Chartered Shipbrokers (ICS) awards 2023, based on customer votes.
- Hapag-Lloyd Lanka was recognised the 'Best Customer Service Provider' – Mediterranean Sector at the Institute of Chartered Shipbrokers (ICS) awards 2023, based on customer votes.
- Hapag-Lloyd was recognised as one of the top 05 shipping lines, based on the overall Colombo throughput at the Port of Colombo Awards 2023.

Integrated Logistics

- Aitken Spence Logistics Recognised for Market Segment – Customer Service Excellence at the CILT Awards

Recognition received by the Strategic Investments Sector;

Apparels & Garments

Aitken Spence Garments

- Recognition award- Best Management Practices Company Awards 2023
- Top Ten Companies in Best Management Practices Company Awards 2024
- National Merit Award- Extra Large Manufacturing Sector- CNCI Achiever Awards 2023

ACE Apparels

- Top Ten Companies in Best Management Practices Company Awards 2023
- Top Ten Companies in Best Management Practices Company Awards 2024

Plantations

- Winner top 10 corporate citizens awards at the Best Corporate Citizen Sustainability Award 2023 (BCCS) organised by the Ceylon Chamber of Commerce
- 01st Runner Up - Category (B) below 15 billion turnover at BCCS Awards
- Winner best sustainability project awards – 2023 at BCCS Awards 2023
- Merit award – Best Management Practices 2024 organised by The Institute of Chartered Professional Managers of Sri Lanka (CPM Sri Lanka)
- Bronze award – TAGS awards 2023 by CIASL

Printing & Packaging

- Gold award for Gift Boxes and Bronze for Annual Repots at the Sri Lanka Print Excellence Awards 2023 organised by the Sri Lanka Association of Printers
- 02 Gold, 03 Silver and 01 Bronze for Beverage Packaging, 01 Silver for Industrial Packaging and 01 Silver for Luxury Packaging at the Sri Lanka Packaging Awards 'Lanka Star 2023' organised by the Sri Lanka Institute of Packaging