

Certifications Maintained 2022-2023

Our products and services are benchmarked to international best practices, and standards to offer the best options to our customers. We maintain more than 140 management systems for environmental impact control, quality of service and health & safety. All operations have implemented management systems to establish and continually improve standard procedures to streamline the quality, safety, reliability and sustainability of the product/ service we offer. Listed below are the operations that have sought certification for specific management systems.

Environmental & Social Sustainability

ISO 14001: 2015 Certified Environmental Management Systems

Tourism Sector;

- > Aitken Spence Travels
- > Heritance Kandalama
- > Heritance Tea Factory
- > Earl's Regency

Maritime & Freight Logistics Sector;

- > Ace Aviation Services (Pvt) Ltd.
- > Ace Cargo (Pvt) Ltd.
- > Aitken Spence Cargo (Pvt) Ltd.
- > Logilink (Pvt) Ltd
- > Hapag Lloyd Lanka (Pvt) Ltd.

Strategic Investments Sector;

- > Aitken Spence Printing & Packaging (Pvt) Ltd. (within the integrated management system certification)

Services Sector;

- > Aitken Spence Elevators (Pvt) Ltd.

Note: Implementing an environmental management system (EMS) is an essential action point for all Aitken Spence companies. These properties have taken a step beyond the essential requirement and certified their EMS in line with the ISO system standard for environmental management.

An integrated management system is a combined management system for ISO 14001: 2015 Certified Environmental Management Systems, ISO 9001: 2015 Certified Quality Management Systems and ISO 45001:2018 Certified Occupational Health and Safety Systems.

ISO 50001: 2011 Certified Energy Management Systems

- > Heritance Ahungalla
- > Heritance Ayurveda Maha Gedara
- > Heritance Kandalama
- > Heritance Tea Factory

Note: Management of energy consumption is a material aspect for Aitken Spence hotels and all our hotel properties in Sri Lanka and the Maldives have energy management systems implemented with other properties also maintaining action to monitor energy use. Heritance Ahungalla was the first resort hotel in the world to secure the ISO 50001 certification for their energy management system in 2011 and subsequently, the Heritance chain of hotels in Sri Lanka became the first hotel chain in the country to be ISO 50001 certified for their energy management efforts.

LEED Certified properties

- > Heritance Kandalama (Bronze)
- > Heritance Negombo (Gold)
- > Heritance Aarah (Gold)
- > Aitken Spence Printing & Packaging (Pvt) Ltd. (Gold)

Note: Leadership in Energy and Environmental Design (LEED) is a rating system of the United States Green Building Council (USGBC). Securing the LEED certification is testament to the environmental performance of a building. Aitken Spence introduced LEED architecture to the world outside USA with Heritance Kandalama, the first LEED certified hotel in the world. We also gave South Asia its first LEED certified printing facility which has been carbon neutral for 8 consecutive years. In 2019, we introduced LEED certified architecture to the Maldives with Heritance Aarah.

Operations to offset carbon emissions through purchased credits (ISO 14064 – 1:2008)

- > Aitken Spence Printing & Packaging (Pvt) Ltd

It should be noted that Aitken Spence Printing & Packaging also obtained the I-REC registration from the Interstate Renewable Energy Council (IREC). This is a non-profit organization working with clean energy, to expand consumer access to clean energy, generates information and objective analysis in best practices and standards, and leads programs in building clean energy workforces.

Forest Stewardship Council Chain of Custody Certification

- > Aitken Spence Printing & Packaging (Pvt) Ltd

Management systems maintained, aligned to the FSC certification

- > Bentota Estate
- > Deviturai Estate
- > Elpitiya Estate
- > Gulugahakanda Estate
- > Ketandola Estate
- > Lelwella Estate
- > Talgaswella Estate

Note: FSC Chain of Custody certification traces the path of products from forests through the supply chain, verifying that FSC-certified material is identified or kept separated from non-certified material throughout the chain. To achieve chain of custody certification, a business must meet FSC-STD-40-004 Chain of Custody Certification standard.

Rainforest Alliance Certified Operations

- > Dunsinane Estate
- > Sheen Estate
- > Fernlands Estate
- > Meddecombra Estate
- > New Peacock Estate
- > Nayapane Estate

Note: The RA certification is a symbol of environmental health, and the green frog certification seal of RA indicates that a farm, forest, or tourism enterprise has been audited to meet standards that require environmental, social, and economic sustainability.

Travelife Gold Certified Hotels

- > Heritance Ahungalla
- > Heritance Ayurveda Maha Gedara
- > Heritance Kandalama
- > Heritance Negombo
- > Heritance Tea Factory
- > RIU Ahungalla

Note: The Travelife Sustainability System is an initiative dedicated to promoting sustainable practices within the travel and tourism industry. The Travelife certification illustrates an organisation's compliance with the international Travelife standard for social and environmental sustainability.

Travelife Certified Operations

for sustainability management, reporting and compliance obligations for tour operators and travel agents

- > Aitken Spence Travels (Pvt) Ltd

Compliance+ Certification

Strategic Investments Sector;

- > Aitken Spence Garments Ltd.

Note: Awarded by the Employers' Federation of Ceylon, this certification is proof of exemplary standards in employment practices

Product/ Service Quality and Safety

ISO 22000/ HACCP: 2005 Certified Food Safety Systems

Tourism Sector;

- > Adaaran Club Rannalhi
- > Adaaran Prestige Vadoo
- > Adaaran Select Hudhuranfushi

- > Adaaran Select Meedhupparu
- > Earl's Regency
- > Heritance Ahungalla
- > Heritance Kandalama
- > Heritance Tea Factory
- > Heritance Negombo
- > Heritance Aarah
- > Turyaa Kalutara

Strategic Investments Sector;

- > Dunsinane Tea Factory
- > Sheen Tea factory
- > Fernlands Tea factory
- > Meddecombra Tea Factory
- > Nayapana Tea Factory
- > New Peacock Tea factory

Note: Our operations have implemented management systems to ensure hygiene and food safety to provide the best products and services to our clients. ISO 22000 is a food safety management system standard that provides proof of an organisation's efforts to ensure product safety.

Sri Lanka organic agriculture production and processing (SLS 1324:2018)

Strategic Investments Sector;

- > Organic cinnamon certificate – Elpitiya Plantations PLC

Note: Sri Lanka's organic agriculture standard (SLS 1324:2018) emphasizes health, ecology, fairness, and care. It drives diverse organic practices, aiming for holistic optimization of productivity and community well-being within the agroecosystem. This standard fosters social, ecological, and economic sustainability, highlighting the potential to combine indigenous knowledge, modern science, technologies, and practices for organic agriculture in Sri Lanka.

ISO 9001: 2015 Certified Quality Management Systems

Tourism Sector;

- > Aitken Spence Travels (Pvt) Ltd

Maritime, Freight & Logistics Sector;

- > Ace Aviation Services (Pvt) Ltd.
- > Ace Cargo (Pvt) Ltd.
- > Aitken Spence Cargo (Pvt) Ltd.
- > Aitken Spence Shipping Ltd.
- > Ace Distriparks (Pvt) Ltd
- > Hapag Lloyd Lanka (Pvt) Ltd.
- > Fiji Ports Terminal Ltd.

Strategic Investments Sector;

- > Financial Shared Services Centre – Financial Accounting Outsourcing Division, Aitken Spence Corporate Finance (Pvt) Ltd.
- > Aitken Spence Printing & Packaging (Pvt) Ltd. (within the integrated management system certification)
- > Aitken Spence Garments Ltd.

Services Sector;

- > Aitken Spence Elevators (Pvt) Ltd.

Note: Many of our operations maintain quality management systems. ISO 9001 is a system standard for quality management systems that is not specific to any industry. Obtaining this certification is a testament to the efforts of an organisation to assure the quality of the product or service.

Organic Certification of Sri Lanka Standards Institute (SLSI)

Tourism Sector;

- > Heritage Tea Factory

Note: This was awarded by the Sri Lanka Standards Institute (SLSI) for the cultivation and processing of organic tea.

Sedex Members Ethical Trade Audit (SMETA – 4 Pillar)

- > Aitken Spence Printing & Packaging (Pvt) Ltd

Note: SMETA is an audit methodology, providing a compilation of best practice ethical audit techniques. It is designed to help auditors conduct high quality audits that encompass all aspects of responsible business practice, covering Sedex's four pillars of Labour, Health and Safety, Environment and Business Ethics.

Sedex Registered Supplier

- > Aitken Spence Garments Ltd.

Note: Sedex is a global non-profit membership organisation that shares responsible sourcing data on supply chains, used by more than 43,000 members in over 150 countries. Many companies use Sedex to manage their performance around labour rights, health & safety, the environment and business ethics. Sedex enables members to bring together different data, standards and certifications, to make informed business decisions, and to drive continuous improvement across their value chains.

Intertek's Supplier Qualification Program – Achiever

- > Aitken Spence Printing & Packaging (Pvt) Ltd

Intertek is a leading Total Quality Assurance provider to industries worldwide. Intertek's Supplier Qualification Program provides a world-class Industry Standard that drives continuous improvement through open benchmarking. The program's strength lies in its accredited training programs, qualified trainers and auditors, risk-based scorecard as well as a continuous corrective and preventative action process.

Scuba Schools International (SSI) Diamond Status Certification for commitment to excellence and leadership

Tourism Sector;

- > Dive Point, Adaaran Select Meedhupparu

Note: The SSI Diamond Status recognises dive centres and dive resorts that make a commitment to excellence and leadership in the categories of Business Practices & Ethics, Quality Assurance, Education

Commitment, Customer Service and Diving Passion. Only dive centres and dive resorts recognized as the leaders in their marketplace can be considered for the SSI Diamond Status

ISO 27001: 2013 Information Security Management Systems

Strategic Investments Sector;

- > Aitken Spence Corporate Finance – Group IT

Note: Information security is a priority for the company and Group IT has implemented an information security management system (ISMS) with standard procedures and practices per the requirements of the ISO 27001 system standard. An ISMS generally includes all legal, physical and technical controls involved in an organisation's information risk management processes.

Gold Certificate of Compliance – Worldwide Responsible Accredited Production (WRAP)

Strategic Investments Sector;

- > Aitken Spence Garments (Mathugama)

Note: Worldwide Responsible Accredited Production (WRAP) is an independent, objective, non-profit team of global social compliance experts dedicated to promoting safe, lawful, humane and ethical manufacturing around the world through certification and education.

ISO 45001:2018 for Occupational Health & Safety

Tourism Sector;

- > Aitken Spence Travels (Pvt) Ltd

Maritime, Freight & Logistics Sector;

- > Logilink (Pvt) Ltd
- > Ace Distriparks (Pvt) Ltd
- > Hapag Lloyd Lanka (Pvt) Ltd.

Strategic Investments Sector;

- > Aitken Spence Printing & Packaging (Pvt) Ltd. (within the integrated management system certification)

Services Sector;

- > Aitken Spence Elevators (Pvt) Ltd.

Note: All Aitken Spence companies have procedures in place to ensure occupational health and safety. Several companies have progressed one step above the essential actions required from companies and implemented occupational health and safety (OHS) management systems as expected within the Group's integrated sustainability strategy due to the nature and scale of OHS vulnerabilities identified. Companies mentioned above have sought certification for their management systems in line with the requirements of the ISO 45001:2018 system standard.

Authorised Economic Operator (AEO) - from Fiji Revenue and Customs

Maritime & Logistics Sector;

- > Fiji Ports Terminal Ltd.



Global Organic Textile Standard (GOTS) - Version 5.0

Strategic Investments Sector;

> Aitken Spence Garments Ltd.

Note: GOTS is the worldwide recognized standard for the processing of textiles made with 95% (label grade “organic”) or at least 70 percent (label grade “made with organic”) certified organic fibres. GOTS is a textile production certification that limits the use of toxic bleaches, dyes and other chemical inputs during the production process of textiles. It is internationally recognized as the toughest organic textile standard due to its process that extends beyond verifying the organic farming process to include every step of manufacturing.